



# CYBANETIX CHRONICLES

## MAC SEAMLESSLY UPGRADED FIREWALL DUE TO THE EXPERIENCE OF CYBANETIX

- *First opened in 1962, Midlands Arts Centre, also known as MAC, is a pioneering arts complex*
- *The MAC one of the UK's most popular arts centres, attracting over one million visits every year.*
- *After Implementing a 1GB Internet link, new security concerns meant it needed to review its firewall capabilities.*

### Firewall challenges

Robust and secure connectivity is non-negotiable for the charity. Whether it is EPOS in the cafe, onsite ticket sales, conference or public Wi-Fi, venue management tools or email, those working at or visiting MAC need fast, reliable, and secure access. MAC was already in the process of addressing this, implementing a 1GB Internet link and increased resilience, but increased security concerns meant it needed to review its firewall capabilities.

## Unique perspective

During the tender process, MAC's Head of IT, Adam Woodall found that MSSP Cybanetix were able to understand his requirements and provide a clear picture of exactly what the best solution would be. Cybanetix engaged with Woodall to design the ideal solution, which was fully integrated in 5 working days. Woodall was particularly pleased with the senior solutions engineer who carried out the deployment, as moving policies across from one firewall vendor to another can be challenging.

## Faultless service

For MAC, the new managed firewall service is delivering exactly what they hoped for. They are confident that their IT infrastructure is resilient and can offer growth and maturity for the organization as bandwidth requirements increase. As this has been purchased on a five-year plan, MAC leadership can rest assured that they have the right products in place for the foreseeable future.



*As a charity and an event space, we face several different security challenges that your typical 9-5 organisation will not face. We needed someone that has the experience and the expertise in the charity sector to ensure we meet all of our security needs. Not only Cybanetix has the experience we needed, but also provided a faultless service that we are very happy with."*

Adam Woodall  
Head of IT at MAC

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